

Minutes  
Human Services Commission  
Thursday, September 8, 2005  
5:00 P.M.  
Kiva – City Hall  
3939 Drinkwater Blvd.  
Scottsdale, AZ 85251

Present: Chair Bachmann, Vice-Chair Reid, Commissioners Berg, Bowers, Czapinski and Fausel

Absent: Commissioner Hemmingsen

Staff Present: Connie James, Mark Bethel, Jan Cameron, Cindy Ensign, Vicki French, Phil Hershkowitz, Valerie Kime Trujillo, Rita Koppinger, Tim Miluk and Mary Kay Rieke

CALL TO ORDER

Chair Bachmann called the meeting to order at 5:05 pm.

APPROVAL OF MINUTES FROM THE MAY 26, 2005 MEETING

Commissioner Fausel moved for approval of the May 26, 2005 meeting minutes; Commissioner Czapinski seconded and the motion carried unanimously.

INTRODUCTION AND RECOGNITION OF COMMISSION MEMBERS

Connie James, Human Services Director, welcomed back the commissioners and asked that they introduce themselves. Commissioners then gave introductions and discussed their backgrounds.

HUMAN SERVICES FISCAL YEAR UPDATE 2003-2004 PRESENTATION

Connie James, Human Services Director, introduced this item. She discussed the City of Scottsdale organization chart and where Human Services falls within the city; the Human Services Organizational Chart and the new beginnings for the people we serve, such as the Juvenile Diversion Program, Section 8 Program, support groups for seniors and the STOMP program.

Ms. James introduced Tim Miluk, Human Services Manager for Civic Center Senior Center, who presented the Civic Center's 2004-2005 fiscal update. Mr. Miluk discussed staff, age and income of clients served and the services provided. Highlights of the report were: Excursions to places such as the State Fair and Wrigley Mansion; the progress on the new Scottsdale Senior Center at Granite Reef and McDowell Roads; that the center dealt with a 14% increase in case management services and that there was a citizen driven need to develop a depression support group.

Mr. Miluk then introduced Jan Cameron, Human Services Manager for Via Linda Senior Center, who presented Via Linda's 2004-2005 fiscal update. Ms. Cameron discussed staff, income and age of participants, recreation services and social services. Highlights of the report were: over 26,700 individuals attended various courses and workshops at Via Linda; 5,192 people participated in 20 different support groups; 228 seniors were served through Beat-the-Heat and

the Adopt-A-Senior programs and STOMP (Scottsdale Teens on a Mission for Progress) a program that provides aid in the form of home repair and landscape maintenance to Scottsdale senior and disabled homeowners, while also employing young people from Scottsdale.

Ms. Cameron then introduced Rita Koppinger, Human Services Manager for Vista Del Camino, who presented Vista's 2004-2005 fiscal year update. Ms. Koppinger discussed staff, the Back to School program, food programs and the income, age and ethnicity of citizens served. Highlights of that report were: financial assistance of over \$178,000 provided to 436 families to prevent eviction and homelessness; the \$3.1 million expansion and remodel of Vista; 706 families facing shut-off notices provided utility assistance; 1,919 distributed food boxes and clothing provided to 3,994 individuals.

Ms. Koppinger introduced Mary Kay Rieke, Human Services Manager for Paiute Neighborhood Center, who presented Paiute's 2004-2005 fiscal year update. Ms. Rieke discussed staff, the age and income of citizens served and the types of services provided. Highlights of the report were: Maricopa County HEADSTART provided 9,000 hours of early childhood learning for 34 children from 3 to 5; the Scottsdale Family Early Childhood Learning Center opening, providing programs such as Ready to Learn, Motherhead and Paiute Playhouse; Senior Center attendance increasing by 135.5% and the receipt of a \$10,000 grant from the Maricopa County Attorney's Office to provide art workshops for at-risk kids from 6 to 17.

Ms. Rieke introduced Vicki French, Human Services Manager for Youth and Family Services, who presented the center's 2004-2005 fiscal year update. Ms. French discussed staff, the age distribution of clients and the citizens served. Highlights of the report were: coordination and staffing of the Ready to Learn booth at the National League of Cities and Towns; collaboration with the Scottsdale Unified School District to host a local job fair; working with the Scottsdale Library to make Motherhead a reality and working with the Via Linda Senior Center to formalize the STOMP program.

Ms. French introduced Mark Bethel, Community Assistance Manager, who gave the 2004- 2005 fiscal year update for the Community Assistance Office (CAO), brokerage agencies, General Funds and the Community Development Block Grant. Mr. Bethel discussed staff, and the income, ethnicity and those over the age of 62 clients served. Highlights of the report were: over 670 families received housing assistance with a 99% utilization rate; the "opt out" of Casa de Amigos and the transition process for the 35 families to obtain housing; the 9 families who were able to purchase homes in Scottsdale due to the 1<sup>st</sup> Time Home Buyer program and the Family Self Sufficiency program serving 45 Scottsdale Section 8 residents, three of whom graduated and increased their yearly earned income by 58%.

Mr. Bethel introduced Valerie Kime Trujillo, Resource Development Specialist, who gave the 2004-2005 fiscal year update for the Scottsdale Cares and Volunteer programs. Ms. Trujillo discussed the Scottsdale Cares Utility Donation Program and that the program, celebrating it's 10<sup>th</sup> anniversary, has provided \$1.3 million in donations - \$1 at a time, that 27 city employees pledged \$3,663 through payroll deduction and that companies such as Outback Steakhouse and the Salt River Pima Maricopa Indian Community provided community donations as well.

Ms. Kime Trujillo also discussed the Human Services Volunteers, the largest corps in the city at 1,020 who donated a total of 63,508 hours, which equals 31 full-time positions - saving the city

\$1,050,423. Ms. Trujillo discussed the volunteers at each center, the Volunteer of the Year Awards and the dedicated volunteerism of the Human Services Commission.

Connie James completed the presentation by thanking staff and the Human Services Commission for their dedication, support and service to Scottsdale Residents.

Chair Bachmann commended the amazing work of the staff and indicated that it is amazing the amount of people the Human Services staff serves in Scottsdale.

Chair Bachmann asked if the new senior center has a name. Mr. Miluk indicated that the center would be called Scottsdale Senior Center at Granite Reef. Chair Bachmann asked how seamless the transition would be. Mr. Miluk said that the transition will be smooth, as staff are planning all of the center's activities for both centers, in the event the target opening in January is delayed.

#### REVIEW OF ANNUAL DRAFT AGENDAS FOR FISCAL YEAR 2005 - 2006

Connie James reviewed the Draft Agenda with the Commission.

Commissioner Fausel asked if there would be a joint meeting with the Mesa Human Services Commission. Ms. James stated that there is not a date set for the joint meeting, but if Mesa wants to attend, Scottsdale Human Services will be glad to host.

#### STAFF AND COMMISSION UPDATES

Connie James discussed the next meeting on September 22, which will be held at the Via Linda Senior Center. The agenda will include an update from the City Attorney's office and the upcoming funding cycle. Ms. James discussed the handout listing the events in October for Family Violence Awareness Month. She added that on Monday, September 26, there would be a session on teen dating abuse at the Civic Center Library.

Ms. James discussed the Bashas' promotion "Half A Million Thank Yous!" and that if you shop at Bashas' from now until the end of the year and give the cashier the number "28841" Bashas' will donate 1% of the total bill to Concerned Citizens for Community Health, a non-profit that benefits Human Services. Ms. James also discussed Macy's annual shopping day. By purchasing a ticket for \$10, you can shop on the designated day with discounts of up to 20% and be entered for at \$500 shopping spree. The entire ticket cost is given to Concerned Citizens for Community Health, again benefiting Human Services. Ms. James stated that anyone interested in the Bashas' promotion or Macy's shopping day can contact Valerie Kime Trujillo at 480-312-2464.

Ms. James then introduced Cindy Ensign who updated the Commission on the following:

**Human Services Administration** – This quarter's Human Services "Helping Hands" show features Scottsdale Cares 10th Anniversary. Showcasing three Scottsdale Cares agencies, Free Arts of Arizona, Scottsdale Training and Rehabilitation Services and Alzheimer's Association, "Helping Hands" can be seen on City Cable 11 every Monday at 1:00 and 8:00 pm.  
**Civic Center Senior Center** – Many of our support groups, including caregiver's support and neuropathy support have returned from summer hiatus. Please contact the social services front

desk at 480-312-7702 for a complete list of dates and times for all of our support groups. The Tuesday walking club will start back up on September the 13 at 8:30 am. September destinations include Scottsdale Ranch Park; Tempe Town Lake (9/20) and Deems Hills Recreation Area in Phoenix (9/27). **Community Assistance Office** – Resume workshops will be presented at Vista del Camino on September 22 from 10 a.m. to noon. Maricopa Workforce will present a Job Readiness workshop at Vista del Camino on September 13 from 9 a.m. to 11 am. The Center for Consumer Education will present a workshop on Understanding Credit and Money on September 28 from 6 p.m. to 7 p.m. at the Paiute Neighborhood Center.

**Paiute Neighborhood Center** – The Paiute Teen Center is forming Teen Council to encourage input from the teens regarding recreational and educational activities along with community leadership activities. **Via Linda Senior Center** – The intergenerational tutoring program is gearing up for a mid-October start up. This program matches children who show an interest or needs assistance in a field of study with a tutor who shares the same interest. The Via Linda Senior Center, Civic Center Senior Center and the Paiute Neighborhood Senior Center will be offering flu shot clinics during the months of October and November. For more information, please call Via Linda at 480-312-5810, Civic Center at 480-312-2375 or Paiute at 480-312-2529. The Dog Days of Summer will be held on September 9, come join us as we have a chance to meet our patrons “most loyal friends.” **Vista del Camino** – Enrollment in the Vista del Camino Adopt a Family program will begin in October. Those interested in enrolling or becoming a donor may call 480-312-2323 after September 19. **Youth and Family Services** – Youth and Family Services is working with the Mayor’s Office to recruit teens for the Scottsdale Mayor’s Youth Council. Application packets were distributed to all high schools in Scottsdale, and to a few other high schools that may have Scottsdale youth in attendance. The application is also on-line on the City’s web page. Membership is limited to upper classmen (juniors and seniors). September 16 is the deadline for applications and any Scottsdale teen that is interested in joining the Youth Council can call Vicki French, 312-7922, for more information or an application.

Ms. Ensign then discussed the final approved Human Services 5-Year Plan and gave them to commissioners.

#### OPEN CALL TO THE PUBLIC

Chair Bachmann made an open call to the public for comments/questions/announcements or other business. There were no replies.

#### ADJOURNMENT

With no further business to be brought before the commission, Chair Bachmann asked for a motion to adjourn the meeting. Commissioner Czapinski moved to adjourn the meeting and Commissioner Fausel seconded. The motion carried unanimously and the meeting adjourned at 6:25 pm.

Respectfully submitted by Mary Beth Hollmann, Recording Secretary.

Meets established criteria.

Connie James  
Director, Human Services